

# Municipal Emergency Management Program Regionalisation: Challenges and Lessons Observed in the First Few Years



Josh Morin, MA (DEM), ABCP

Sturgeon Regional Emergency Management Coordinator

# Background & Rationale

➤ Members

➤ Purpose

➤ History



## Icebreaker Activity: EM Program Projects & Tasks



1x Sacrifice... Uhh, I Mean... Volunteer Required

# Getting Started

- Partnership? Commission? Mutual Aid Group? Or Something Else?...
- Bylaws, Policies and Terms Of Reference
- Ministerial Orders
- The “Skeleton” of a Program



# Who Drives Your Program??

- Dedicated Organic Resource (EM Coordinator etc.)?
- Term Contracts?
- 100% Outsourced?
- Off the Side Of Each Municipal DEM's Desk?



# Managing Program Scope (...or “Picking one’s lane”)

➤ What Exactly Does “Emergency Management” Mean to Various Stakeholders?

➤ What Will Be Included and What Will Not?

➤ Who Is Responsible For Doing What, Exactly?

A	B	C	D	E
	Q1 Jan 1st–Mar 31st 2018	Q2 Apr 1st–June 30th 2018	Q3 Jul 1st – Sep 30th 2018	Q4 Oct 1st – Dec 31st 2018
<b>High Priority Target</b>	SREMP handover meeting with EPMC Consultant Initial engagement with municipal CADs/DEMs	2/5 municipal tabletop exercises Enhance ECC activation job aides BoxClever engagement meeting Initial engagement- ESS internal stakeholders ICS 200, enable audience/saturation goals Identify reception centres/alternates Cont'd initial engagement meet municipal CADs/DEMs Confirm industry EPPs current, arrange meetings Website enhancements - reports & returns, ICS Initial engagement-adjacent jurisdiction peers	Remainder 3/5 municipal exercises Reception centres space planning, contact sheets Attend any required AB EM Alerts training SREMP Plan muni annex improvements/updates ICS 300, enable audience/saturation goals Industrial partner engagement meetings Develop plan review cycle -SREMP Develop contact/review cycle -Industry Develop external interoperability matrix - EM agencies/contact intros SREMP Budget projections 2019	ERMC facilitated Interjurisdictional Exercise Mock reception centre activations Develop SREMP 2019 workplan SREMP Core plan annual gap analysis Collective training sessions for municipal DEMs
<b>Med Priority Target</b>	Purchase of public engagement merchandise Initial engagement meeting AEMA Field Os Update/purchase resident “Emergency Action Guide”	2/5 attend municipal public engagement opportunity Review existing SREMP HRVAs Public EP Week messaging collaboration with Comms Investigate external reception centre mgmt. (red cross) Audit / Improvements to muni ECC equipment/kits Collate hazard specific-GIS overlays Initial engagement meet county svcs stakeholders Develop Notification/Everbridge Test Schedule Develop significant incident analytics/tracking tool Develop post incident reporting/debriefing tools Info brief SREMP-RCMP	Remainder 3/5 attend public engagement opp. Coordinate hazard-specific / guest training events i.e. aviation disaster Meet with WHS - delineate overlapping priorities, EM portion of COR audit? Consolidated critical infra identification Draft agreements alternate reception centres (non county/muni controlled) Establish Regional ESS Steering Committee Survey - Qualifications Assessment Individual Town ECC orientation Sessions ESS GIS overlays - vulnerable populations Regional memberships - CIFFC, ESSNA etc. Establish Regional ESS Steering Committee	Identify requirement for sect chief specific functional training Briefing note/presentation - Business continuity planning Responder comms interoperability study
<b>Low Priority Target</b>	Informal introduction opportunities Complete any outstanding onboarding	Attend western Canada EM conf. event? Identify co-facilitation opportunities with NAIT Interagency partner engagement - schools, hospitals etc.	Attend IMT Academy? Identify federal international EM accreditation opportunities for county/munis Info brief to councils Collab with Emerg Svcs	Attend AEMA summit 2018 Draft accreditation applications ICS 200 internal “train the trainer” capacity
Throughout All Phases: Consultative Services / Advisory Support to Activations / Representation on Regional Working Groups / Build Professional Networks				



# An Expanding Array of External Partners

- Volume of Relationships Is Amplified In A Regional Arrangement
- Expect Stakeholders To Emerge “Out of the Woodwork”
- Inclusion Is A Never-Ending, Iterative Process!

Just A Few Examples!..



# Funding Model

- Member Contributions
- Training Grants
- Operating Budget





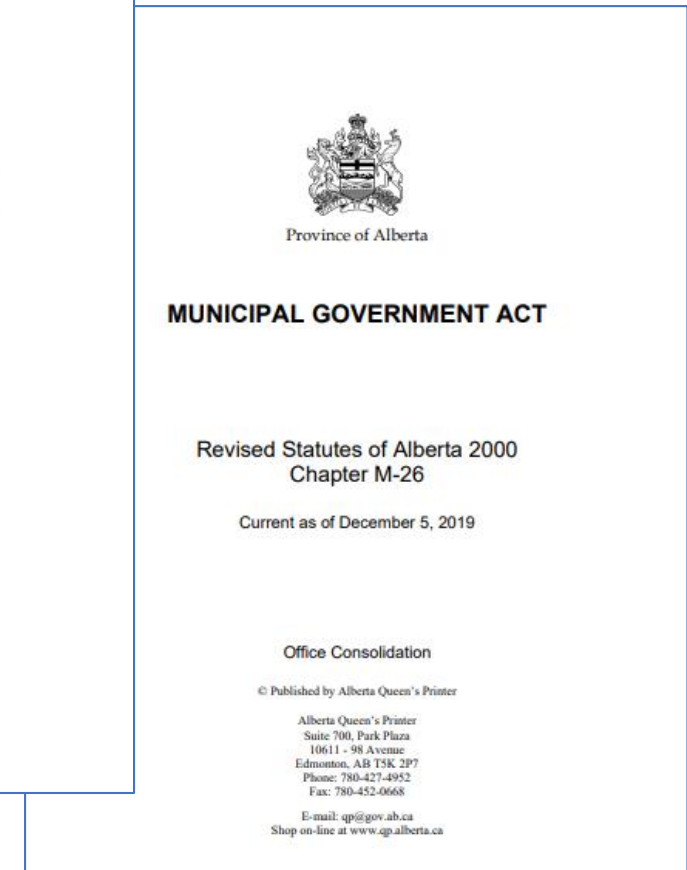
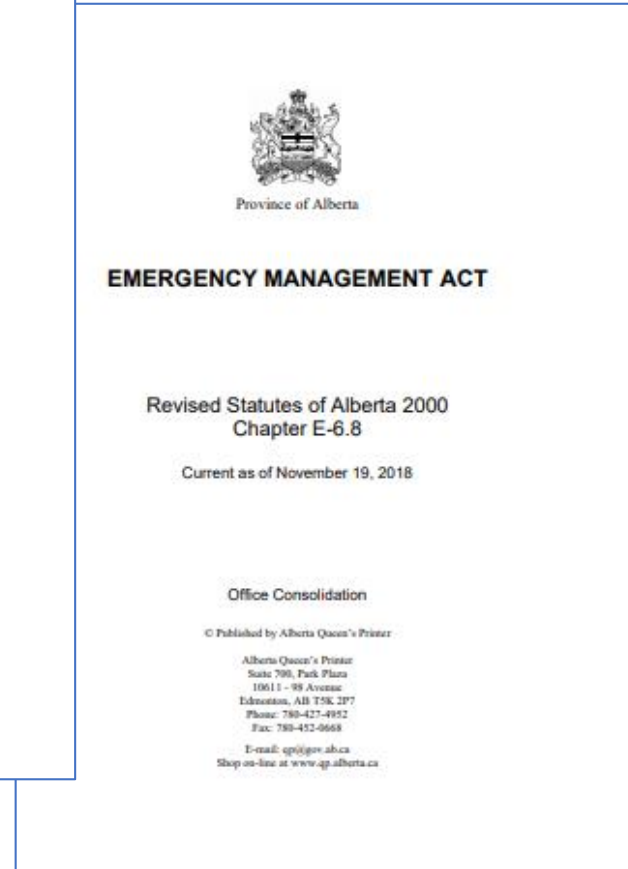
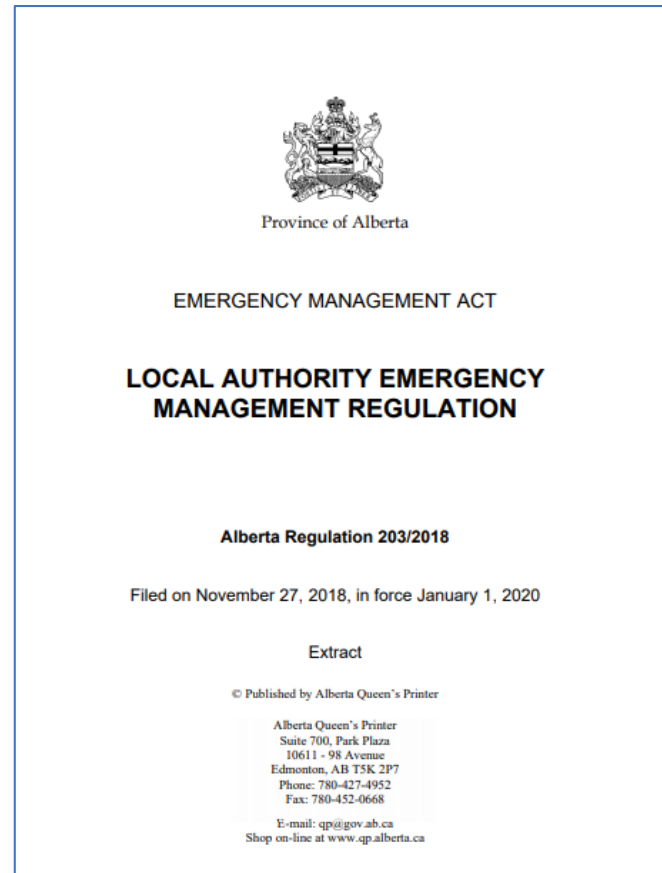
# Regulatory Compliance

➤ Governance

➤ Planning

➤ Training

➤ ICS Utilisation



# The **Plan** (AKA “*The Big Paperweight*”)



Hazard Assessments



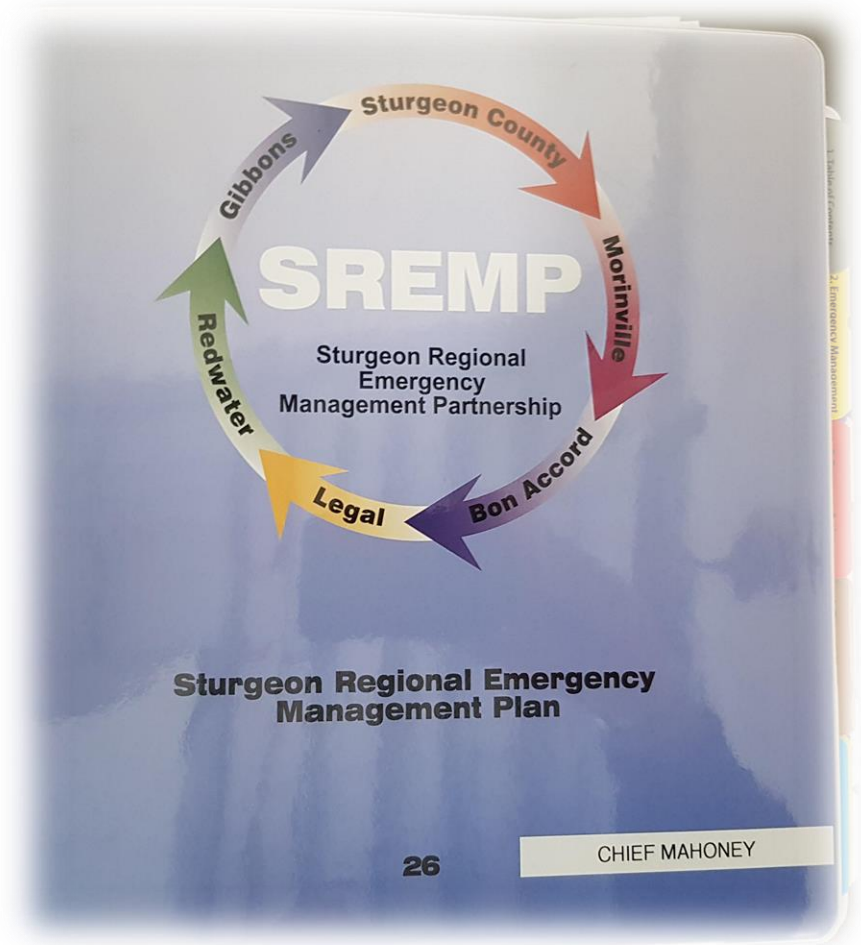
Response Protocols



Contact Sheets



Terms Of Reference, Bylaws, Vendor Agreements, ICS Forms,  
Training Records etc....etc...etc....



In a Regional Arrangement Some Components Will Be X The Number of Members. Six, In This Case.

# Relationships With Provincial Partners

- Regulatory Oversight
- Training Support
- Access to Resources
- Access To Network, Expertise and Better Practices



# Building The Incident Management Team

- The “Cart Before Horse” Phase
- Garnering Buy-In
- Professionalising The Team



SREMP Regional Functional Exercise, 2019

# Training Plan

- Individual & Collective Training
- Exercises
- Specialised / Role Specific
- Continuation Training



SREMP Regional Functional Exercise, 2019

# Consultant & Contractor Relationships

- Plan Development
- Training Support
- Exercise Support
- Standing Agreements





# Emergency Social Services

- Municipal Staff — Who Does It?
- Volunteers — Training & Retention
- Reception Centres



SREMP Reception Centre Signage Kits, 2019

# Crisis Communications

➤ Personnel

➤ Training

➤ Tools / Platforms



# Community Engagement

- Demonstrating Value In The Transparent
- Education & Awareness
- Promoting Household Disaster Preparedness



Sturgeon County Centennial Celebrations Display, 2018



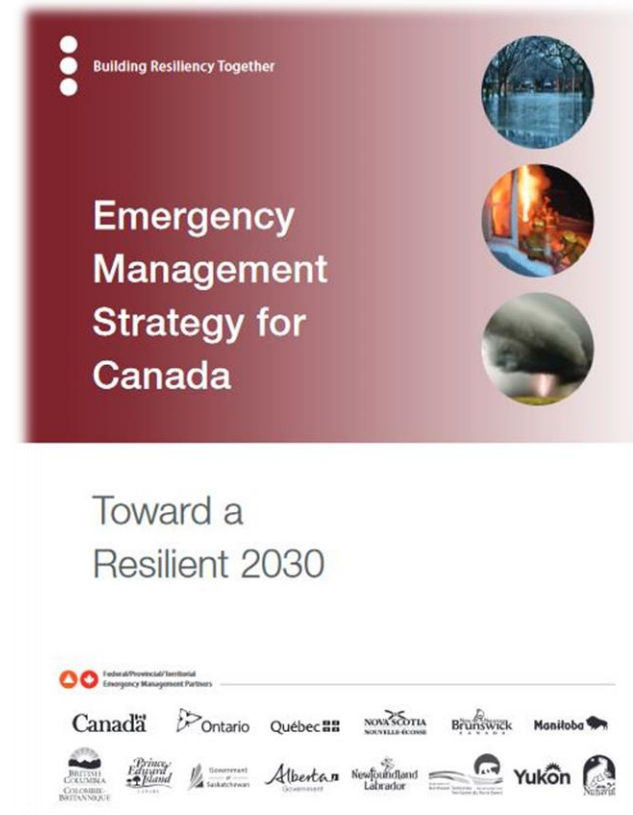
# Administrative Considerations

- Hidden Costs
- Supervision/HR/Benefits/Admin
- Equipment and Office Needs



# Promoting A Whole of Society Philosophy

- Shifting Old Paradigms
- An Opportunity To Evolve The EM Community of Practice
- A Responsibility To Advance The Conversation



***“The EM Framework describes the sharing of EM responsibilities among FPT governments themselves, as well as with their respective EM partners (including but not limited to: Indigenous peoples, municipalities, communities, volunteer and non-governmental organizations, the private sector, critical infrastructure owners and operators, academia, and volunteers).”***

-Public Safety Canada, 2017.

# Questions??

