Frequently Asked Questions

Newcomer Booster, 2020

In this document, you will find the following questions:

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Who's eligible to register for the Newcomer Booster?

You must meet all the following criteria:

- You are admitted starting a NAIT program in Spring or Fall 2020
- You are an international student or have permanent residency of refugee status
- You are committed to attending all sessions in the Newcomer Booster 2020 program (both self-paced learning and real-time/virtual sessions). A schedule of the program will be provided at the start of the Newcomer Booster.

How is this program going to help with my study at NAIT?

The Newcomer Booster program covers topics in academic and cultural transition to NAIT and Canada. It is aimed to allow students who are new to Canadian education system to obtain a better sense of studying in Canada. You will have the opportunity to build community with their peers and NAIT staff members through participation in online forum discussions, activities, and video chats. Through this program participants will build confidence, connections and an increased readiness to start a new academic program at NAIT. Visit http://nait.ca/newcomerbooster to view a list of topics covered by the program.

What is the difference between *Group A* and *Group B*?

In order to create better learning experience for students, we are offering the program in two groups (Group A and Group B) to keep class size small. The two groups will have different start date but the session schedule and learning content are identical.

- **Group A:** August 10 to 21, 2020 (Monday through Friday)
- **Group B:** August 17 to 28, 2020 (Monday through Friday)

You can choose which group to enroll in when you register on Evenbrite. Please note that the capacity of each group is 30 students. Seat availability is subject to enrollment status.

Deadline for registration

Program registration closes on July 26th, 2020 (Sunday) or earlier if program capacity is reached.

Payment method

The Newcomer Booster 2020 registration fee needs to be paid with a valid credit card (Mastercard, VISA Credit Card, or American Express®) via the registration link https://naitbooster2020.eventbrite.ca.

Do I have to attend sessions every day? What is the schedule like?

During these 10 days, students will engage with real-time (virtual) online sessions, self-paced online learning materials, and community building through peer and staff interactions daily.

We strongly recommend students who enroll in the Newcomer Booster to participate all 10 days (two weeks) of learning. The program is designed so that learning is built upon over the course of the 10 days. Missing a session (whether it is self-paced or real-time/virtual delivery) may leave gaps in the learning. A detailed schedule of the program will be provided at the start of the Newcomer Booster.

What if I am not in the Edmonton time zone?

Most of the real-time (virtual) sessions will be delivered between 8am and 12pm Edmonton time (GMT-6) from Monday to Friday during the two weeks. Participants from different time zones can use the Time Zone Converter to look up times for your time zone. There will be approximately 3 to 4 hours of real-time learning everyday (except Saturday and Sunday).

Where will the event take place? Do I need to be on campus to participate in the program?

The Newcomer Booster 2020 will be delivered online with a mix of self-paced learning and virtually facilitated sessions. Registered participants will be able to access the program from any location with good internet connection. An access link to the program will be provided prior to the start of the Newcomer Booster.

What do I need to prepare for this program?

Because the program will be delivered online, participants will need to make sure you have access to a computer/laptop device with stable internet connection. It is also recommended for participants to have a webcam and microphone headset.

For those who do not have access to a personal computer, technology support will be available to students:

- School computers are available for student use with a capacity of 15 people at a time. You can find details of computer availability here and view the NAIT Campus Map here in case you need direction to locate the Computer lab.
- Loanable Technology (such as laptops and microphone headsets) are available for NAIT students from the library (no cost), please call 780.471.8777 to inquire about reservation before visiting.
- Free software and resources available to students, include free Microsoft Office 365 download with your NAIT student account.

Additionally, you may need to have stationary supplies (pens, notebook, paper, etc.) for your own use in notetaking and studying.

Please contact NAIT's Information and Technology Services if you require further technological support https://nait.service-now.com/its_public.

How can I get a refund?

If you have already registered for the program but you have encountered any unforeseen circumstance that prevents you from participating the program, please email us at InternationalCentre@nait.ca and be sure to include your full name and NAIT student ID number along with the refund request details. For any eligible refund inquiry, we will refund the fee minus a $3.10 processing fee via the original method of payment. You will receive the refund payment in about 7 to 10 business days upon your request is confirmed.

If you registered for…

- Group A (August 10 - 21), your last day to request for a refund is July 30th, 2020.
- Group B (August 17 - 28), your last day to request for a refund is August 6th, 2020.

If I have additional questions, who should I contact?

Please email us at InternationalCentre@nait.ca and be sure to include your full name and NAIT student ID number along with details of your question.