



Our Safety Commitment

Putting our customers first has always been our priority, and while our doors have been closed, we have been working hard to prepare a limited number of our locations for re-opening on September 8th, 2020. At this time, service will be focused on CAT Starbucks, bytes, One World and the Fresh Express. As the world around us continues to change, we're diligently planning so that we can bring our services back at the level that our customers appreciate. Our team has aligned our policies and practices with current Alberta Health Services guidelines, ensuring that the safety of our customers and staff continues to be our top priority.

We are so excited to welcome you back!

What this means for you – the guest

We are restricting the number of people inside our outlets to maintain physical distancing of 6-feet or 2 metres. We have removed self-service options and re-configured our layouts with one-way traffic (entrances and exits) in all our areas with available sanitizer at each doorway. Safety and health protocols will be posted in highly visible areas for guests.

Enhancing our daily safety procedures

Our team members have received substantial COVID-19 service training. All staff are washing hands diligently, using hand sanitizing liquid, as well as wearing appropriate personal protective equipment (PPE). We have added hand sanitizer stations and encourage the use in our outlets for our customers. Plexi-glass shields are in place at our registers. We disinfect counters and pin pads between each transaction and disinfect all other surfaces at regular intervals throughout the day. *eat AT NAIT* now only accepts cashless methods of payment. This includes debit, Mastercard, Visa, Apple Pay and your one AT NAIT card.



Your role in a safe dining experience

As we welcome customers back to our in-person environment, we have a few simple requests:

- Please maintain physical distance (6 feet/2 meters)
- Should you choose to enjoy your food or beverage in one of our seating areas, your face mask can be removed once you're comfortably seated at a table where physical distance from others can be maintained
- Complete the [Daily Check-In](#) form each day when you arrive on campus
- For more information about NAIT's relaunch and what we are doing to make campus safe, please visit www.nait.ca/relaunch

Our team continues ensure your safety as our priority. We welcome your constructive feedback and will continue to improve our practices based on the advice from the Government of Alberta and AHS. Please be patient with us and each other, as this is a new practice for all!

Be well and stay safe,

eat AT NAIT team

