



Study Permit Extension Application Guide

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Student Experience*

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When to apply to extend your Study Permit

Students should apply to extend their Study Permit approximately **3-months, or 90-days**, before their current permit expires. Applying to extend a Study Permit too early could result in the application being returned, and IRCC requesting you apply again closer to the expiry date.

If you apply to extend a Study Permit before it expires, you will have **maintained status** in Canada until IRCC renders a decision on the application. In other words, you would be able to continue studying and working as per the conditions of your previous permit while you wait for an answer from IRCC. You can read more about maintained status on IRCC's webpage: [Temporary residents: Maintained status during processing \(previously called implied status\) - Canada.ca](#)

It is important to apply to extend your Study Permit before it expires. If you fail to extend your Study Permit before the expiration date, you will need to apply for a Study Permit Restoration. Once you lose your status, you cannot study or work in Canada until your status has been restored. If this is your situation, you can find more information about restoring your status here: [Extend your study permit or restore your status: What to do if your permit expires - Canada.ca](#)

How to Create an IRCC account

To apply for a Study Permit Extension online, you will need to log in to your IRCC account (GCKey). If you do not already have an account, you will need to create one with Immigration, Refugees and Citizenship Canada (IRCC). This is free and does not take a long time. To create an account, please follow the steps below.

1. Google "IRCC account" or follow the link below:

<https://www.canada.ca/en/immigration-refugees-citizenship/services/application/account.html>

Your account lets you start an application, submit and pay for your application, get messages related to your application, check the status of your application and update your information.

**Need help signing in
or applying online?**

Option 1: GCKey

Sign in with your GCKey user ID and password.

Sign in with GCKey

Option 2: Sign-In Partner

Sign in with your online Canadian banking information if you have an existing account with 1 of our partners.

Sign in with Sign-In Partner

[View the full list of Sign-In Partners](#)

Don't have an account?

Register

2. Register for the IRCC account. You will need have two options: register with GCKey or register with a Sign-In Partner. You must decide which option you would like to take. Both options will lead you to the same account.

• To register with GCKey:

- 1) Click 'Register with a GCKey'.
- 2) Click 'Sign Up'.
- 3) Read the Terms and Conditions of Use and click 'I Accept'.
- 4) Create a username. Click 'Continue'.
- 5) Create a password. Click 'Continue'.
- 6) Create your security questions and responses. Click 'Continue'.
- 7) Click 'Continue' to get to the 'Sign Up Complete' page.
- 8) Read the Terms and Conditions. Click 'I Accept'.
- 9) Enter your information and follow the steps to create your account.

• To register with a Sign-in Partner:

- 1) Click 'Register with a Partner Sign-In'.
- 2) Choose your financial institution.
- 3) If you don't see your financial institution listed, you need to register with GCKey.
- 4) Enter your banking sign-in information and click 'Continue'.
- 5) Read the Terms and Conditions of Use and click 'I Accept'.
- 6) Enter your information and follow the steps to create your account.

How to Fill-out an Online Questionnaire

1. Log into your IRCC account and click on 'Apply to come to Canada':

View the applications you submitted

Review, check the status or read messages about your submitted application.

Search: Showing 0 to 0 of 0 entries | Show entries

Application type	Application number	Applicant name	Date submitted	Current status	Messages	Action
No data available in table						

Did you apply on paper or don't see your online application in your account? [Add \(link\) your application to your account](#) to access it and check your status online.

Continue an application you haven't submitted

Continue working on an application or profile you haven't submitted or delete it from your account.

Search: Showing 0 to 0 of 0 entries | Show entries

Application type	Date Created	Days left to submit	Date last saved	Action
No data available in table				

Start an application

Apply to come to Canada

Includes applications for Visitor visas, work and study permits, Express Entry and International Experience Canada. You will need your personal reference code if you have one.

Refugees: Apply for temporary health care benefits

Use this application if you are a protected person or refugee claimant who wants to apply for the Interim Federal Health Program.

Citizenship: Apply for a search or proof of citizenship

Use this application to apply for proof of citizenship (citizenship certificate) or to search citizenship records.

Students: Transfer schools

For approved study permit holders only. Tell us if

2. Then, click on 'Visitor visa, study and/or work permit.'

I do not have a Personal Reference Code

If you do not have a personal reference code, you may answer a series of questions to find out if you are eligible to apply for a visa and/or permit, apply for Express Entry, and begin an online application.

If you begin your application **after you have logged into your account**, you will not receive a personal reference code, as the system will save your document checklist right into your account.

Determine your eligibility and apply online:

Visitor visa, study and/or work permit

Express Entry (EE)

3. Next, you will see an online questionnaire. Follow the tips below to complete the questionnaire:

Find out if you're eligible to apply

What would you like to do in Canada? *(required)* ?
Study

How long are you planning to stay in Canada? *(required)*
Please make a selection

Select the code that matches the one on your passport. *(required)* ?
Please make a selection

What is your current country/territory of residence? If you are presently in Canada, you should select Canada. *(required)* ?
Please make a selection

Do you have a family member who is a Canadian citizen or permanent resident and is 18 years or older? *(required)*
Please make a selection

What is your date of birth? *(required)* ?
Select year Select month Select day

You can click on underlined terms to see their definitions. For example, according to IRCC, a family member is “a spouse or common-law partner, dependent children, and their dependent children.”

You can click on the blue ? symbol to receive more explanation.

Please be sure to select the correct country of residence. Answer this question truthfully, based on where you are currently living. If you are currently living in Canada, select “Canada.” If you are currently living in a different country, you must select that country.

Note that as per IRCC's announcement on January 22, 2024, you do **not** require a Provincial Attestation Letter (PAL) if you have entered Canada, have a Study Permit, and are applying for a Study Permit Extension.

When completing the questionnaire, ensure to indicate "No" to having a provincial attestation letter, and "Yes" you qualify for an exemption. As per IRCC, students are exempt from providing a PAL if they have entered Canada **and** are applying for a Study Permit Extension. See a complete list of PAL exemptions at: [Study permit: Get the right documents Provincial attestation letter or territorial attestation letter - Canada.ca](#)

Find out if you're eligible to apply

Do you have a provincial attestation letter? (required) ?

No

Save and Exit Questionnaire

Next

Find out if you're eligible to apply

Do you qualify for an exception? (required) ?

Yes

Save and Exit Questionnaire

Next

Find out if you're eligible to apply

Which exception do you qualify for? (required) ?

I am an applicant who meets another exception listed on the IRCC website

Save and Exit Questionnaire

Next

4. Once you answer all questions on the questionnaire, IRCC will inform you what application you may start. Please click 'Continue' next to the option '**Study Permit (in Canada).**'

Your results

Based on the information you provided, the result(s) below indicate(s) whether you may be eligible to come to Canada.

Study Permit (in Canada)

You may be eligible to extend your stay in Canada as a student

Continue

Temporary Resident Visa

You will need a temporary resident visa to return to Canada.

If you are working or studying in Canada, your temporary resident visa may expire at the same time as your work or study permit. If your work or study permit is expiring soon, please renew your study or work permit first. Once your study or work permit is approved, you may apply for your temporary resident visa.

Continue

5. Answer the remaining questions. Read all the questions carefully. Not all students will have the same answers, but we have shared some tips below.

Do you also want to apply for a work permit? **(required)**

Please make a selection

Please make a selection

Yes, I wish to apply for a CoOp Work Permit

No

**If you are not sure if your NAIT program has a co-op component, please contact your program administration to confirm or view NAIT's Work Integrated Learning Page: [Programs with WIL Experiences - NAIT](#)*

Have you had a medical exam performed by an IRCC authorized panel physician (doctor) within the last 12 months? **(required)** ?

Please make a selection

Please make a selection

Yes

No

**Not all doctors are IRCC authorized panel physicians, you can click on blue ? symbol to see the list of IRCC authorized panel physicians.*

Have you lived in a designated country or territory for more than six months in the last year? **(required)** ?

Please make a selection

Please make a selection

Yes

No

**Canada is not a designated country. If you have been living in Canada consecutively for the last 12 months or more, you can answer 'no.'*

In the past 10 years, have you given your fingerprints and photo (biometrics) for an application to come to Canada? **(required)**

Please make a selection

Please make a selection

Yes

No

**This question is asking about biometrics for the purpose of coming to Canada. Any biometrics you may have given to visit the United States, for employment purposes, etc. are not relevant.*

6. Once you complete all answers, you will be given an option to double-check your information.

Review your answers

Please review your results and modify your answers if required.

The screenshot shows a review interface with three questions and their answers:

- Question: **What would you like to do in Canada?**
Answer: Work
- Question: **How long are you planning to stay in Canada?**
Answer: Temporarily - more than 6 months
- Question: **Select the code that matches the one on your passport**

A red arrow points from the text box below to the pencil icon in the top right corner of the review area.

If you notice a mistake, you can click on the 'pencil' symbol to change your answer.

7. Once you finish checking your answers, IRCC will give you some tips for making a successful application online. Please read them carefully as many problems can be avoided by following these tips.

Submitting your application

On the screen, you will be asked to upload the documents for your application. Please do not use your browser's navigation buttons, "Back" and "Forward", as they will not work properly within this application.

You must be logged into your own account to submit an application. You cannot use another person's account.

✓ Step 1: Use your account

✓ Step 2: Save your application

If you select the exit button, your information will be saved and you will return to your account home page.

You can continue your application at any time by logging into your account and selecting the e-Application link under the In-Progress section.

Please note that you have 60 days to submit your online application. The number of days remaining to submit your application appears in your account home page. If your application is not submitted within 60 days, it will automatically be deleted.

✓ Step 3: Upload your documents

Here are some guidelines for your documents:

- Your form(s) and document(s) must be in an electronic format.
- You do not need to sign your application form by hand if you submit your application form online. You will be asked to provide a digital signature once you are ready to transmit your documents.
- One file will be allowed per document type. For example, if you are asked to provide multiple pages of your passport, you must scan and save all pages as one file.
- You will be required to upload every requested form and document. You will not be able to proceed to the next steps until you upload every form/document.
- A "help" feature provides you with more information about each form/document. The help text will appear below the list of documents.
- The maximum size for each file is 4 MB (four megabytes). We accept these file formats:
 - PDF (Portable Document)
 - JPG, TIFF, or PNG (Image)
 - DOC or DOCX (Microsoft Word Document)

If your file is bigger than 4 MB, you should reduce the size. Here are some tips for making reducing your file size.

PDF format

- Recreate the PDF with Adobe Distiller set to "lowest file size."
- Ensure that all images in the PDF are set to 96 DPI (dots per inch).
- Remove all unnecessary images.

JPG format

- Scan your document at a lower DPI (dots per inch).
- Remove all empty space around the image.
- Shrink the image.
- Reduce the JPG image quality.

TIFF and PNG format

- Scan your document at a lower DPI (dots per inch).
- Crop the image to remove any empty space around the image.
- Shrink the image.
- Save the file as a JPG format instead.

DOC and DOCX format

- Remove unnecessary images, formatting and macros. Save the file as a recent Word version.
- Reduce the file size of the images before they are inserted in the document.
- If it is still too large, save the file as a PDF format.

8. Finally, you will be directed to your document checklist. Not all students will have the same items on their checklists; however, all documents listed under “Application form(s)” and “Supporting Documents” are required. Please click on the blue ? symbol next to each document name to see more explanation from IRCC. We have also shared some tips below:

Application Form(s)

Application Form(s)			
Details	Document name	Instructions	Options
Not provided	1 Application to Change Conditions, Extend my Stay or Remain in Canada as a Student (IMM5709) (required)	?	Upload file

Supporting documents

Supporting documents			
Details	Document name	Instructions	Options
Not provided	Passport (required)	?	Upload file
Not provided	2 Letter of Acceptance or Letter of Enrollment / Registration (required)	?	Upload file
Not provided	3 Proof of Means of Financial Support (required)	?	Upload file
Not provided	4 Digital photo (required)	?	Upload file


Optional documents


Optional documents			
Details	Document name	Instructions	Options
Not provided	Schedule 1 - Application for a Temporary Resident Visa Made Outside Canada (IMM 5257)	?	Upload file
Not provided	5 Client Information	?	Upload file

Box 1: If you cannot see the form on IRCC’s webpage, try downloading it to your computer. Then, open the form from where you save it on your computer using Adobe Reader, not through the webpage. For more technology trouble-shooting tips, see: [I can’t open my application form in PDF format. What can I do? \(canada.ca\)](#)

Box 2: This is **NOT** your original Letter of Acceptance from NAIT. This should be a **Study Permit Extension Letter**, which you can request through: [my.nait.ca/contact – ‘Immigration’ category](#). Please double-check that your contact information is correct (MyNAIT Portal > Self-Service > Profile) and include your NAIT student ID number to avoid delays.

Box 2 (continued): This is also where you must upload your unofficial NAIT transcripts, along with any transcripts you have received from any other Canadian educational institution where you've previously studied (*if applicable*). You can download your unofficial transcripts through your MyNAIT Portal. *Be sure to combine your Study Permit Extension Letter and Unofficial Transcripts into one PDF file.*

Box 3: You can click on the blue  symbol to see what financial documents you can provide. It says “provide as many documents as you can”, which means you may provide more than one document. However, you must merge them into one PDF file in order to successfully upload it. For more information on financial sufficiency, including the funds required and accepted proof, see: [Study permit: Get the right documents - Proof of financial support - Canada.ca](#)

Box 4: You can click on the blue  symbol to see specific dimensions. You are encouraged to print these dimensions and take them with you to your photographer.

Box 5: While it is not mandatory to include a document here, you can use this space to upload any additional documents you wish to include in your application. These may include:

- A Letter of Explanation - You can write a Letter of Explanation to include in your application if there is anything about your studies or time in Canada you want to explain to IRCC. For example, if you have attended another post-secondary institution in Canada, you will need to explain why you changed schools and/or programs.
- Medical documentation.
- Proof of relationship for any accompanying family members, such as birth certificates, marriage certificates, statutory declaration of common law union, etc, *if applicable*.
- Approved Authorized Leave form and supporting documents, *if applicable*.

9. Once all the files are uploaded, you can submit the application and pay the fees.

How to Fill out IMM5709 Application Form

1. Go to your document checklist and click on “Application to Change Conditions, Extend my Stay or Remain in Canada as a Student (IMM5709)”.

Application Form(s)

Application Form(s)			
Details	Document name	Instructions	Options
Not provided	Application to Change Conditions, Extend my Stay or Remain in Canada as a Student (IMM5709) (required)	?	<button>Upload file</button>

Supporting documents

Supporting documents			
Details	Document name	Instructions	Options
Not provided	Passport (required)	?	<button>Upload file</button>
Not provided	Letter of Acceptance or Letter of Enrollment / Registration (required)	?	<button>Upload file</button>
Not provided	Proof of Means of Financial Support (required)	?	<button>Upload file</button>
Not provided	Digital photo (required)	?	<button>Upload file</button>

Optional documents

Optional documents			
Details	Document name	Instructions	Options
Not provided	Schedule 1 - Application for a Temporary Resident Visa Made Outside Canada (IMM 5257)	?	<button>Upload file</button>
Not provided	Client Information	?	<button>Upload file</button>

If you cannot see the form on IRCC’s webpage, try downloading it to your computer. Then, open the form from where you saved it on your computer, using Adobe Reader, not through the webpage. For more technology trouble-shooting tips, see: [I can't open my application form in PDF format. What can I do? \(canada.ca\)](#)

2. Visit this IRCC webpage to access IMM5709 question-by-question completion guide under “Completing the form” subheading: [Guide 5552 - Applying to Change Conditions or Extend Your Stay in Canada - Student - online application - Canada.ca](#)

Read all the questions carefully. Not all students will have the same answers, but we have shared some tips below:

7 Current country or territory of residence:				
Country or Territory	Status	Other	From	To
* Canada	* Student		* YYYY-MM-DD	* YYYY-MM-DD

If the box is grey, this means that it is not applicable to you and you don't need to write anything in that box.

Under 'From', enter the issue date exactly as printed on your Study Permit.

Under 'To', enter the expiry date exactly as printed in your Study Permit.

NATIONAL IDENTITY DOCUMENT

1 Do you have a national identity document? <input type="checkbox"/> * No <input type="checkbox"/> * Yes				
2 Document number	3 Country or Territory of issue	4 Issue date	5 Expiry date	
		YYYY-MM-DD	YYYY-MM-DD	

Not all countries have compulsory National Identity Documents. If your country does not have one, click 'NO'.

COMING INTO CANADA

1 Date and place of your original entry to Canada	* Date	* Place
	YYYY-MM-DD	
2 * a) The original purpose for coming to Canada	b) Other	
3 Date and place of your most recent entry to Canada (if not the same as original entry)	Date	Place
	YYYY-MM-DD	
4 If applicable, provide the document number of the most recent Visitor Record, Study Permit, Work Permit or Temporary Resident Permit issued to you.	Document Number	

This is the date you first came to Canada. If you originally arrived as a student, this will likely be the date you were issued a Study Permit. If you originally arrived as worker/tourist/family visit, etc., this will likely be the date you were issued your work permit/visitor record, etc.

You can find this number in the top right corner of your Study Permit. This is a letter, followed by a 9-digit number e.g. F123456789.

DETAILS OF INTENDED STUDY IN CANADA

1 I have been accepted at the following educational institution					
* a) Name of School Northern Alberta Institute of Technology (NAIT)		My level of study will be:		* My field of study will be:	
b) Complete address of school in Canada					
* Province AB	* City/Town Edmonton	* Address 11762 - 106 Street Edmonton, AB, Canada, T5G 2R1			
2 Designated Learning Institution # (O#) O18713200642		My Student ID # is: 200		3 Duration of expected study	
				1 * From * To 20 YYYY-MM-DD 20 YYYY-MM-DD	
4 The cost of my studies will be:			5 * a) Funds available for my stay(CAD) * b) My expenses in Canada will be paid by: * c) Other		
2 * Tuition * Room and board * Other \$ \$ \$			3 \$ \$ \$		

Box 1: 'From' date should be the date you submit your application. 'To' date should be the date indicated in your Study Permit Extension letter (see Box 2 on page 10).

Box 2: You can copy the tuition amount from your original Letter of Acceptance from NAIT. 'Room and board' represent how much you need for rent. 'Other' means how much you need for books, transportation, personal items, etc. Answer this question truthfully, your expenses will depend on your specific circumstance.

Box 3: In a), write the amount of money in Canadian dollars that is available. In b), write who that money belongs to: you or your parents. If the money comes from another sponsor, explain more in c), e.g. your spouse, bank loan, scholarship, etc.

EMPLOYMENT

Give details of your employment for the past 10 years, including if you have held any government positions (such as civil servant, judge, police officer, mayor, member of parliament, hospital administrator)					
From		* Current Activity/Occupation		* Company/Employer/Facility name	
* YYYY	* MM				
To		* City/Town	* Country or Territory	Province/State	
YYYY	MM				

You are asked to provide your employment history for the past 10 years. Begin with your current/most recent employment first. If you need more space (IMM5709 only provides space for 3 positions), you can make an additional document using Microsoft Word and upload it under "Client Information" section on your Document Checklist.

If you are not working at the moment, you may use "student" as your occupation and "NAIT" under your Company name. Under 'From' you can enter the date you started studying. Under 'To', enter the date you expect to finish studying.

2

c) Have you previously applied to enter or remain in Canada? ☐ No ☒ Yes

*d) If you answered "yes" to question 2a), 2b) or 2c), please provide details.

I applied and was approved for a Study Permit and a Temporary Resident Visa in ~~2014~~ 2014, application S ~~123456789~~

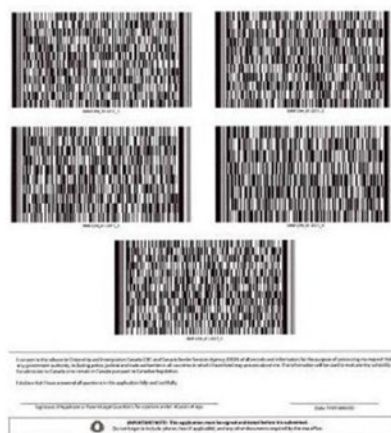
Under "Background Information," question 2, click 'Yes' if you have ever applied or been approved for a Canadian visa, study permit, work permit or any other immigration document. Provide details (permit/visa type, dates, outcome (approved/refused) and application numbers) about ALL previous applications in the comment box.

3. Once you complete all the fields, click 'Validate' at bottom of the form. If you are applying online, you do NOT need to print the form, you will be asked to provide a digital signature once you are ready to submit all the documents on your document checklist.

Depending on the type of application made, the information you provided will be stored in one or more Personal Information Banks (PIB) pursuant to section 18(1) of Canada's Privacy Act. Individuals also have a right to protection and access to their personal information stored in each corresponding PIB under the Access to Information Act. Further details on the PIBs pertaining to IRCC's line of business and services and the Government of Canada's access to information and privacy programs are available at the [Infosource website](#) and through the IRCC Call Centre. Info Source is also available at public libraries across Canada.

Validate

4. If you have provided all the information, when you click on "Validate" a new page with bar codes will appear at the end of the document. It will look like this:



If you are missing information in the form, the fields you need to fill out will be outlined in red with a description of what is missing. It could look like this:

COMING INTO CANADA		
1	Date and place of your original entry to Canada ▶	<div>* Date</div> <div>YYY-MM-DD</div> <div>* Place</div>
2	<div>* a) The original purpose for coming to Canada</div> <div></div>	b) Other
3	Date and place of your most recent entry to Canada (if not the same as original entry) ▶	<div>Date</div> <div>YYY-MM-DD</div> <div>Place</div>
4	If applicable, provide the document number of the most recent Visitor Record, Study Permit, Work Permit or Temporary Resident Permit issued to you. ▶	Document Number

Once you fix the fields outlined in red, try to “Validate” the form again, so the bar codes appear at the end of the document.

5. Upload your validated IMM5709 form to your document checklist.

How to Write a Letter of Explanation

In some cases, you may include a Letter of Explanation in your Study Permit Extension application. A Letter of Explanation can be used when there is something about your studies or time in Canada that you wish to explain to IRCC, and/or provide additional documents to help the immigration officer better understand your situation. For example, students may include a Letter of Explanation to explain any gaps in studies or authorized leaves, part-time studies, changes in programs or schools, taking a longer time to complete your program, missing documents, and any other unique situation you wish to elaborate on to address potential concerns of the IRCC officer.

When writing your Letter of Explanation, keep in mind the following:

- The letter must be written in either English or French.
- Be clear and comprehensive.
- The letter should be as short and concise as possible, while still providing IRCC with the necessary and relevant information.
- Maintain a formal, polite and respectful tone in the letter. Avoid using abbreviations or slang.
- **It is your responsibility to ensure all information provided is accurate and truthful.**

Refer to the following sample of how you can structure your Letter of Explanation, and what information you may wish to include:

[Your full name, as per your passport]
[Your UCI number, *if applicable*]
[Your current address]
[Your current phone number]
[Your email address]

Explanation Letter – [Reason for providing the letter]

Dear Officer,

[Indicate what type of application you are applying for, a summary of your background as an international student, and why are you providing the letter of explanation. If there is more than one reason for including a letter of explanation, you may provide subheadings for each topic. You may also include steps you have taken to resolve the issue and ensure it does not happen again.]

[Indicate what supporting documentation you are including, *if applicable*]

- *Supporting document name*
- *Supporting document name*

[Thank the officer for considering your explanation]

Sincerely,

[Your signature]
[Your full name]

Remember, the Letter of Explanation, along with any supporting documents, will need to be uploaded under **Optional Documents – Client Information** in your portal.

How to Include Family Members in your Application

As per IRCC, 'Family Members' includes spouse or common law partner or dependent children (under the age of 22), and their dependent children. You can find IRCC's definition of 'Family members' using the following link: [Glossary - Canada.ca](https://www.cic.gc.ca/Glossary/Glossary.aspx?lang=eng)

If your family member is currently with you in Canada, you may include them in your Study Permit Extension application to extend their status.

1. When completing the IRCC Eligibility Questionnaire, you will be asked if you would like to submit an application for a family member. Selecting 'Yes' will generate additional questions for each accompanying family member, starting with your spouse or common-law partner.

Find out if you're eligible to apply

Do you want to submit an application for a [family member](#)? (required) ?

Yes

Save and Exit Questionnaire

Next

Find out if you're eligible to apply

If you are submitting applications for more than one [family member](#), please start with your [spouse](#) or [common-law partner](#) (if it applies). ?

Save and Exit Questionnaire

Next

2. Once you have answered all questions about your accompanying family member(s), they will be added to your document checklist, along with the IMM Form and documents they will be required to provide, along with the additional fees.
Make sure you provide documents, such as a marriage certificate, statutory declaration of common-law, and/or birth certificates to prove your genuine relationship. If there is not a specific document checklist for these items, they may be added under 'Optional Documents – Client Information'

Family Members

You have told us that additional people will come to Canada with you. Please attach their documents below.

Family Member 1 - [REDACTED]

Application Form(s)

Application to Change Conditions, Extend my Stay or Remain in Canada as a Worker (IMM5710)

Supporting documents

Passport ?

Proof of upfront medical exam ?

Fees

Fees			
Application	Quantity	Price (CAD) per unit	Total (CAD)
Study Permit	1	\$150	\$150
Open Work Permit Holder Fee	1	\$100	\$100
Work Permit	1	\$155	\$155



We want to hear from you! Did you find this application guide to be helpful? How can we make it better or easier to use? Contact us through **my.nait.ca/contact** – ‘Immigration’ category